

Office of the City Manager

CONSENT CALENDAR March 10, 2020

To: Honorable Mayor and Members of the City Council

From: Dee Williams-Ridley, City Manager

Submitted by: Kelly Wallace, Interim Director, Health, Housing & Community Services

Subject: Contract: Resource Development Associates for Results Based Accountability Evaluation

## RECOMMENDATION

Adopt a Resolution authorizing the City Manager or her designee to approve a Contract and any amendments with Resource Development Associates (RDA) to provide an evaluation of mental health programs across the division utilizing the Results Based Accountability (RBA) framework for a total not to exceed amount of \$100,000 through June 30, 2022.

# FISCAL IMPACTS OF RECOMMENDATION

Funds for this contract in the amount of \$100,000 are in the FY2020 Mental Health Services Act (MHSA) budget in ERMA GL Code: 315-51-503-526-2017-000-451-612990. The Contract Management System number for this contract amendment is CMS No. FSDE1.

# CURRENT SITUATION AND ITS EFFECTS

The City Council approved FY2018/19 MHSA Annual Update allocated \$100,000 in MHSA funds to hire a consultant to provide a Results Based Accountability evaluation of mental health services across the Mental Health Division. In September 2019, a Request for Proposal (RFP) solicitation process was executed, and RDA had the required expertise, was the only respondent, and has performed well in other contracts with the Mental Health Division in the recent past.

### BACKGROUND

California voters adopted the Mental Health Services Act (Proposition 63) on November 2, 2004. The Act places a 1% tax on every dollar of personal income over \$1 million. MHSA revenues are allocated to mental health jurisdictions across the state to transform the mental health system into one that is consumer and family driven, culturally competent, wellness and recovery oriented, collaborative with community partners, and inclusive of integrated services. MHSA includes the following five funding components:

- <u>Community Services & Supports</u>: Primarily for treatment services and supports for Severely Mentally III Adults and Seriously Emotionally Disturbed Children.
- <u>Prevention & Early Intervention</u>: For strategies to prevent mental illnesses from becoming severe and disabling.
- <u>Workforce, Education & Training</u>: Primarily for strategies to identify and remedy mental health occupational shortages, promote cultural competency, and promote the employment of mental health consumers and family members.
- <u>Capital Facilities and Technological Needs</u>: For capital projects on owned buildings and on mental health technology projects.
- <u>Innovations</u>: For short-term pilot projects designed to increase new learning in the mental health field.

MHSA also provides funding for local housing development; collaborative programs for suicide prevention, school mental health, programs that combat stigma and discrimination; and training and technical assistance in the areas of cultural competency and prevention/early intervention. Three of the funding components are allocated annually and may be spent over a three-year timeframe. These are Community Services & Supports, Prevention & Early Intervention, and Innovations. Workforce, Education & Training and Capital Facilities and Technological Needs funds were awarded with expenditure timeframes of 10 years each, and had to be utilized by the end of FY18. In order to utilize MHSA funds the local governing board, Berkeley City Council, must approve MHSA Plans and Plan Updates before submitting them to the State. Since the inception of MHSA, the City Council has approved all MHSA Plans and updates.

The Mental Health Division is committed to finding new ways to strengthen and report out on program performance outcomes, and to increase its impact on the community. To support this effort, the City Council approved FY2018/19 Annual Update allocated funds to hire a consultant to evaluate the performance of all mental health programs across the Division utilizing the RBA framework. RBA is a data driven, decision-making process that has a proven track record of success in improving program performance and the quality of life of program participants. The RBA Framework provides a thoughtful way of understanding the quality and impact of services provided by collecting data that answers three basic questions:

- 1. How much did you do?
- 2. How well did you do it?
- 3. Is anyone better off?

Among other things, RBA builds collaboration and consensus; helps groups to surface and challenge assumptions that can be barriers to innovation; and uses data and transparency to ensure accountability for program performance. RBA will provide the

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Division with a method and common language to better understand, improve and communicate program results.

### ENVIRONMENTAL SUSTAINABILITY

There are no identifiable environmental effects or opportunities associated with the action recommended in this report.

### RATIONALE FOR RECOMMENDATION

RDA has the required expertise to perform the evaluation and was the only respondent to this RFP.

#### ALTERNATIVE ACTIONS CONSIDERED

As RDA has the required expertise and was the only respondent to this RFP, there were no other alternative actions considered.

#### CONTACT PERSON

Karen Klatt, Community Services Specialist III, Mental Health, HHCS, 510-981-7644 Steven Grolnic-McClurg, Manager of Mental Health Services, HHCS, 510-981-5249

Attachments: 1: Resolution

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#### RESOLUTION NO. ##,###-N.S.

### CONTRACT: RESOURCE DEVELOPMENT ASSOCIATES (RDA) FOR RESULTS BASED ACCOUNTABILITY EVALUATION

WHEREAS, Mental Health Services Act (MHSA) funds are allocated to mental health jurisdictions across the state for the purposes of transforming the mental health system into one that is consumer and family driven, culturally competent, wellness and recovery oriented, includes community collaboration, and implements integrated services; and

WHEREAS, MHSA includes five funding components: Community Services & Supports; Prevention & Early Intervention; Innovations; Workforce, Education & Training; and Capital Facilities and Technological Needs; and

WHEREAS, the City's Department of Health, Housing & Community Services, Mental Health Division, receives MHSA Community Services & Supports, Prevention & Early Intervention, and Innovations funds on an annual basis, and received one-time distributions of MHSA Workforce, Education & Training and Capital Facilities and Technological Needs funds; and

WHEREAS, in order to utilize funding for programs and services, the Mental Health Division must have a locally approved Plan, Annual Update, or Three Year Program and Expenditure Plan in place for the funding timeframe; and

WHEREAS, on October 30, 2018 by Resolution No: 68,639-N.S., the City Council approved the FY2018/19 MHSA Annual Update which included the use of \$100,000 in MHSA funds to hire a consultant to provide a Results Based Accountability evaluation of mental health services across the Mental Health Division; and

WHEREAS, an RFP in the amount of \$100,000 in MHSA funds was initiated in September 2019 to hire a consultant to conduct an evaluation of mental health programs across the Division utilizing the Results Based Accountability framework; and through the RFP process, RDA was the chosen consultant.

NOW THEREFORE, BE IT RESOLVED by the Council of the City of Berkeley that the City Manager or her designee is authorized to execute a contract and any amendments with Resource Development Associates for Results Based Accountability evaluation services through June 30, 2022, for a total not to exceed amount of \$100,000. A record signature copy of said contract and any amendments to be on file in the City Clerk Department.